**Date**: February 4 2022

## Tatiana Buga

|  |  |
| --- | --- |
|  | * Position: **Test Engineer** * Client: **Swiss Bank** * Nationality: **Romania** * Home: **Como (Italy)** * Age: **41** * Availability: **immediately** |

## Education

* 2002 – Republican College of Informatics – Cybernetica e informatica economica

## Certification & training

* Internal trainings after the project demands

## Soft skills Technical Skills

|  |  |
| --- | --- |
| * Languages:   + Italian: **B2**   + English: **C1**   + Russian: **native**   + Romanian: **native** * Financial experience: **Yes** * **Agile, Waterfall** | * **OS**: Windows 7,10 (installation, register setting etc) * **Languages**: Java, SQL * **Framework**: various test environments * **Database**: Oracle * **Serverless**: streaming market data, messaging * **Test**: JIRA, ALM, SoapIU, Tosca, HP QC, QTP * **ATM machines**: Glory/Sigma, NCR, KEBA, Diebold * **ATM software**: Kalignite, KTC, K3A, KAL TH |

## Presentation

I am a software test engineer with 10+ years experiences currently looking for a new opportunity. I worked in many projects for financial institutions, like trading systems, payments gateway, self-educational platforms, mobile application, technical order management, data migration. I work with passion, and I always try to do my best.

## 

## Working Experiences

### From 09-2020 to 01-2022: ALTEN SWITZERLAND AG (Chiasso)

Role: Consultant in testing with AGILE methodology

I have worked on a project of data migration and processing:

* Java application developed to process the bank client’s personal data.

The application executed upload of the client data in Oracle DB in form of XML lists and pull out the reports in form of Excel sheets. My task was to verify the correctness of the initial data uploading. After the initial upload was confirmed and validated, the data was transferred to the 3rd systems for the processing. After ETL the data extracts were received back from the 3rd systems. My task was

* to test the data itself - to compare the processed data to the initial and to find discrepancies (missing or lost data, duplicates, messing up)
* to monitor the data processing – to verify the logs if there were some errors or warnings during the data transmission

I had experiences to write SQL requests, to test API, to read the logs in java language.

**Technologies**: Jira, Confluence, Oracle DB, Soap UI, Tosca, SQL

### From 03-2018 to 09-2020: UniCredit Bank / KAL Italy SRL (Verona)

Role: Software Test Engineer

KAL products integration at UniCredit Bank infrastructure

Testing of KAL applications and software solutions: Requirements analysis, Test plan, Test Cases, Test execution: SW Installation, put ATM in service, settings & testing on virtual and hardware machines.

Testing of Host and DB connection & messaging, functional, end-to-end transaction workflow (cash deposit, cash withdrawal, cheque deposit, web payments, cardless transactions), data backup, tracing, regression. Tracking defects, reporting. Technologies and tools: Hardware part: familiar with various ATM models of the following vendors: Diebold, NCR, Wincor Nixdorf, KEBA, Sitrade/Glory, Sigma and wendors software. Software and methodologies: KAL software products: KTC, K3A, Terminal Handler, test pages; Windows 7 and 10, platform, CD/CI, API, Agile Bilingual working environment: English and ItalianI worked a tester of the ATM software in UniCredit bank. My task was to install software on the ATM machine from the scratch OS Win 7/ Win 10, do networks and securities settings, install the vendors SF, the KAL platform, KAL application, connect the ATM to transaction and monitoring servers, to install update / upgrade packages.

To perform all cash and web payment transactions on the ATM in the user interface and the ATM supervisors’ interface, to track the logs of the message exchange, to extract and validate technical and accounting reports.

**Technologies**:

Hardware part: familiar with various ATM models of the following vendors: Diebold, NCR, Wincor Nixdorf, KEBA, Sitrade/Glory, Sigma and wendors software.

Software and methodologies: KAL software products: KTC, K3A, Terminal Handler, test pages; Windows 7 and 10, Acronys, CD/CI, API, Visa and Maesro circuit, Oracle, SQL, XML and Json message streaming

Agile Bilingual working environment: English and Italian

### From 04-2008 to 04-2017: Allied Testing LLC (Chisianu)

Role: Sr. Software Quality Assurance Analyst / Engineer / Team Lead

As an allied software QA analyst I worked for international companies dealing with financial, investing, and trading activities. I’ve got a solid experience of working in a multicultural and fast-changing environment consisting of multiple onsite and offshore offices all around the world. Also I am familiar with 3rd party vendors’ solution integration. I used to travel to the client’s side after the project needs. My tasks were but not limited to:

* Software testing: functional, regression, end-to-end, smoke, sanity, UI, back-end, front-end, integration, automated, market data feed, exploratory, mobile device testing, DB testing
* Business requirements research and analysis
* Test planning, QA effort estimation
* Test cases development, updates, consolidation, isolation; regression library maintenance
* Defect analysis
* Bug tracking and defect management
* Reporting
* Communication with business, stakeholders, developers, release management and QA team members
* Production validation
* Meetings presenter (including agile daily stands up)
* Recruiting activities, newbies training

Projects:

• **October 2016 – February 2017, Cetera Financial Group Inc., USA**

Team lead, dependencies analysis, test planning, test cases development, DB testing

**• April 2014 – September 2016, TD Ameritrade Holding Inc., USA**

QA Analyst / Engineer for vendor platform solutions integration and trading platforms (Trade Architect, Thinkorswim), UI re-designs

**• January 2010 – April 2014, Investools Inc., USA**

Team Lead, QA Engineer, tested E-Learning platform for investors, Investor’s analytical tools, Trading Platform (ProphetCharts), Content Management System for website, embedded ERP system (SAP)

**• December 2009 – January 2010, Thomson Reuters Corp., UK**

Software and Data feed testing for Reuters 3000 Xtra v.5 and Reuters Graphic Station v.1.0 and Trading Platform PPPro

**• April 2008 – November 2009, Thomson Reuters** **Corp., UK**

Software tester for Thomson Reuters Global Client Administration Project for Common Platform (UK). Reuters Client Relation Management System (CRM) v.6.1, v.6.2, 6.3 Financial software (Reuters 3000 Xtra v.5), Saleforce

**Technologies**: JIRA, ALM, QTP, HP QC, Test Rail

Oracle DB, Java, Streaming data, Win 7, Win 10, XML, CSS, SQL

### From 2005 to 2008: DAAC System Integrator SRL (Chisianu)

Role: Implementation Consultant / Business Analyst

As a software implementation consultant I worked for major domestic companies and several national-level projects. My tasks were but not limited to:

* Implementation and support of software solutions during all software development life cycle for economic entities as follow:
* financial management systems, accounting software, DB
* The primary information collection and analysis (documentation flow, business-processes, reporting)
* Intermediation between clients and development team
* Elaboration of test scenarios, test execution, bug tracking, product validation
* Post-sale product maintenance including business analysis for software changes and re-design to meet client’s needs
* Writing technical requirements, user guides, other documentation
* Trainings and support for end-users

Projects:

**December 2007 – April 2008, I.C.S. “IMC - Leasing” Financial Management System** consulting & implementation.

**November 2007 – February 2008, “DAAC-System Integrator” SRL**

Participated in implementation of Quality Management System ISO 9001:2000 within the enterprise Software Solutions Department.

- passed trainings for employees to prepare for ISO 9001:2000 certification

- passed internal auditing to prove the conformity to declared standards for IT consultant requirements

**October 2007 – December 2007, State Centre of Preventive Medicine and State Fiscal Inspection**

Project Information System ”The State Register of Mineral and Natural Potable Water and Non-alcoholic Bottled Products”: consulting & implementation

**July 2007 – November 2007, I.S. “Registrul Animalelor” and European Union project**

Information System ”The Animal Identification and Traceability System”: usability testing, translation of interface content (Ro/Ru), ran presentations and trainings for onsite and remote users

**September 2005 – November 2007, Casa Nationala de Asigurari Sociale**

The project financed by The World Bank for development and implementation of FMS within the National Social Insurance House of Republic of Moldova - Financial Management Systems Software

consulting, testing & implementation, technical documentation writer

### From 2005 to 2008: DAAC System Integrator SRL (Chisianu)

Role: Product support for Financial and accounting software solutions

* Software products installation, settings, and maintenance
* Troubleshooting
* Databases back-ups
* Training and support of end-users